

# Lange's Pharmacy

August 22, 2022

Dear Parents/Guardians,

We at Lange's Pharmacy are happy to provide pharmacy services to your child while they are attending Union College. In reaction to the changing times, we needed to make some adjustments to our policies to continue to offer this service. We will be making the following changes starting with the Fall '22 semester.

- **\$5.00 delivery fee** for items sent down to the college. Please note that this is not a charge per item but **PER DELIVERY**. If your child does not want to pay for the delivery fee, they have the option for campus security to transport them to the pharmacy.
- We ask that you have your child's Medical Provider send all ongoing maintenance prescriptions to us directly. This way they have active prescriptions with us for the college & active refills at their home pharmacy. Our policy is to not transfer ongoing prescriptions, and in lieu of this, we request that you send all medications to us to prevent any issues getting medications sent to your child.
- We are excited to introduce you to a new addition to our website that allows customers to shop our full OTC catalog. If your child needs any over the counter items, they can go on the website, order the items they need and we can deliver them down to the health center or have them available the pharmacy for pick-up. There is a link on the website : [www.langespharmacy.com](http://www.langespharmacy.com) and click on the shopping link.
- Please be aware that we are unable to fill any **long acting ADHD medications**, due to manufacture outages.
- Finally just a friendly reminder, the same policy is/has been in place for any Return to Stock Medications sent back to the pharmacy. If for any reason, your child does not pick up their medication(s), they will be charged a **\$20.00 RTS fee per item**.

We look forward to serving you this year and if you have any questions or concerns, please give us a call @ 518-374-3324.

Thank you,

Your Lange's Pharmacy Staff

**NOTE: As of January 2025, a 3% surcharge will be added on CREDIT card purchases.**

